

Sedex Members Ethical Trade Audit Report





	Αι	udit D	etails			
Sedex Company Reference: (only available on Sedex System)	ZC: 1042677		Sedex Site Re (only available System)		ZS:1059761	
Business name (Company name):	BUSE TEKSTIL ve INS. SAN. TIC. LTD. STI. BUSE TEKSTIL ve INS. SAN. TIC. LTD. STI. Cobancesme Mah. Kalender Sokak, No:5 Bahcelievler, / Istanbul Erkan Caliskan / Factory Manager 0212 504 90 20 Site e-mail: ik@buse.com.tr					
Site name:	BUSE TEKSTIL ve INS.	SAN.	TIC. LTD. STI.			
Site address: (Please include full address)	Kalender Sokak, No		Country:		Turkey	
Site contact and job title:	Erkan Caliskan / Fac	tory 1	Manager			
Site phone:	0212 504 90 20					se.com.tr
SMETA Audit Pillars:	l —	_		⊠ Environn	nent	☐ Business Ethics
Date of Audit:						
Audit Company N TÜV Rheinlan TÜVRh Precisely I	d Turkey neinland®		BUSE TE	Report Own e		•

	Audit Conducted By								
Commercial	\boxtimes	Purchaser		Retailer					
Brand owner		NGO		Trade Union					
Multi– stakeholder			Combined Audit ((select all that appl	y): NA				

Audit company: TÜV Rheinland Turkey Report reference: CA.2019/015 Date: 06.05.2019

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Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.0 April 2017 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - · Entitlement to Work & Immigration,
 - · Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

The firm has recently moved to its new location in a 7 storey building (12.04.2019). After changing the address, the factory has increased the number of employees from 28 in 2018 to 98 recently. Considering the sample size, a vast majority of the production employees have joined the firm at March-April 2019. Therefore, while selecting the sample size, four out of ten sampled employees may not have a time records and payslips due to the fact that they are joined recently and have no history in the firm, but yet selected because there is no other option to choose another alternative in the production section and they are important to interview (such as Worker Representative, young worker etc.) to have a better understanding of the firm.

Auditor Team (s) (please list all including all interviewers):

Lead auditor:

Team auditor:

Interviewers:

Report writer:

Ogulcan Faruk Erentay

N/A

Ogulcan Faruk Erentay
Ogulcan Faruk Erentay

Report reviewer: Mohammad Mozibul Haque

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Audit Company Report Reference: CA.2019/015
Date of declaration: 06.05.2019

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Non-Compliance Table

to the	Issue ase click on the issue title to go direct e appropriate audit results by clause) to auditor, please ensure that when issuing	(Only conformit	check box by, and only	n-Conformity when there is a in the box/es w ty can be foun	non- where the				Record the number of issues by line*:		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE			
0A	Universal Rights covering UNGP						0	0	N/AN/A		
OB	Management systems and code implementation					2	0	0	 NC-1: Employees are not aware of the company social policies and ETI Base Code Requirements. NC-2: There are no systems in place to monitor site's own suppliers against social standards. 		
1.	Freely chosen Employment					0	0	0	N/AN/A		
2	<u>Freedom of Association</u>					0	0	0	N/AN/A		
3	Safety and Hygienic Conditions	\boxtimes				5	2	0	 NC-1: Fire training in the firm dated 30.04.2019 does not cover all employees in the firm. NC-2: The main entry door, that has 		

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							been identified as emergency exit gate is a shutter gate, does not open outwards. NC-3: The internal emergency exit route through stairs inside the building are not marked and secondary sourced lightening unit is not available. NC-4: The production sections in each floor have emergency exit gates that are sliding glass doors, which does not comply with the local law. NC-5: The medical room in the building is not available for use. OBS-1: During the audit date, fire alarm maintenances and instalments were being under check. The auditor monitored and recorded that fire alarm is active (in the third floor) but the alarm system was not fully ready by the time of the audit. OBS-2: Because of the fact that the time keeping mechanism (finger scanner/electronic card reader) is not ready, employees are keeping and signing timesheets manually. Therefore, in the month March, no certain information regarding timekeeping can be concluded.
4	<u>Child Labour</u>			0	0	0	N/AN/A
5	<u>Living Wages and Benefits</u>			0	0	1	GE-1: Free lunch and transportation is

							provided to the employees.
6	Working Hours			0	0	0	N/AN/A
7	<u>Discrimination</u>			0	0	0	N/AN/A
8	Regular Employment			0	0	0	N/AN/A
8A	Sub-Contracting and Homeworking			0	0	0	N/AN/A
9	<u>Harsh or Inhumane Treatment</u>			0	0	0	N/AN/A
10A	Entitlement to Work			0	0	0	N/AN/A
10B2	Environment 2-Pillar			0	0	0	N/AN/A
10B4	Environment 4–Pillar			N/A	N/A	N/A	Not ApplicableNot Applicable

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10C	Business Ethics				N/A	N/A	N/A	Not ApplicableNot Applicable
Gene	ral observations and summo	ary of the site:						
The sit	NC-6: The production sect NC-7: The medical room in OBS-1: During the audit do is active (in the third floor) OBS-2: Because of the fac signing timesheets manua GE-1: Free lunch and trans	aware of the comparise in place to monitor maded 30.04.2019 or, that has been idented through the point of the building is not a cate, fire alarm mainted but the alarm system of that the time keepingly. Therefore, in the masportation is provided ildings. The firm has juildings. The firm has juildings.	iny social policer site's own sup does not cove diffied as emergency available for use enances and in an was not fully ling mechanism month March, lid to the emplor	es and ETI Base oliers against so all employee tency exit gates that exit gate	e Code Repocial stants in the firms is a shutte not market are sliding urme of the er/electromation results.	equirem dards m. er gate ked and ng glass nder che audit. onic care egarding	nents. , does not second doors, veck. The dreader timeke	
Facto		ditor and was very he	elpful during th	e process. He	mentione	d that tl	he firm i	increased its number of employees and moved

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

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Site Details

	Site Details						
A: Company Name:	BUSE TEKSTIL ve II	NS. SAN. TIC. LTE	o. STI.				
B: Site name:	BUSE TEKSTIL ve II	NS. SAN. TIC. LTE	o. STI.				
C: GPS location: (if available)	GPS Address: Co Mah. Kalender S Bahcelievler, / Ist	okak, No:5	Latitude: 40.9° Longitude: 28				
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Trade Registry G Business Opening	Building Registration Letter: 40LD3B28, 07.07.2018 Trade Registry Gazette: 22.02.2019, 9773 Business Opening Operating Permit: 17.01.2019 Fire Safety Report: 22.01.2019 / 28					
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc.	Knitwear Production (Tricot)						
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)							
	Production Building no	Description		Remark, if any			
	Floor -2	Offices, Toile Tanks, QC Ta Area, Washin Compressor I	bles, Sewing g and Drying,				
	Floor -1	Accessories E Emergency E Warehouse, I	Depot, xit Ramp,				
	Ground Floor	Ironing, QC A Packaging, E Rooms, Office	rea, Pressing				
	Floor 1	Knitting Macl Room, Toilets					
	Floor 2		elling, Linking,				
	Floor 3	Managemen Toilets, Meeti Showroom, A	t Section, ng Rooms, accounting				
	Floor 4	Showroom, D Cafeteria, To	octors Room, ilets				
	Is this a shared building?	No					

	Buse Tekstil is a national firm, working for both domestic market and export. The percentage of production for export and domestic market is %50-%50, where considering export; major countries that the products are sent to are England, Spain, Germany, Holland and Italy.
	The processes in the firm are: Designing, modelling, knitting, washing, ironing, packaging, depot and dispatch. The monthly capacity of production is 200.000 pieces, where approximately %50 percent of the production are through subcontractors.
	The working hours for the employees vary. Management and production staff (except knitting and garment) work between: Monday to Friday, 08.45 to 18.30, with two 15 minutes tea break at 10.00 to 10.15 and 16.00-16.15 along with 1 hour meal break between 12.30-13.30. Saturday is a half day work, from 08.45 to 12.30.
	Garment Workers work between 08.30 to 18.30, with 2 tea breaks for 15 minutes at 10.00 and 16.00 along with 30 minutes meal break at 13.00. Garment workers do not work on Saturday
	For knitting section, there are 3 shifts; 07.00-15.00, 15.00-23.00 and 23.00-07.00 with 30 minutes of meal-rest break.
	Cafeteria is for 120 individuals, and meals were ordered from a catering company.
	Payments are done through bank, at latest 10 th of each month.
	There is one young worker in the firm, F.S., was born in 02.08.2002 and entered into employment at 25.04.2019. F.S. was 17 when employed.
	For below, please add any extra rows if appropriate.
	Visible structural integrity issues (large cracks) observed?
	☐ Yes
	☑ No Please give details: No cracks observed.
	Does the site have a structural engineer evaluation?
	Yes
	☑ No Please give details: There is no evaluation.
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower



	Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	June to December
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Designing, modelling, knitting, washing, ironing, packaging, depot and dispatch. There are 64 knitting machine, 21 sewing machine, 9 ironing, 3 washing 6 drying machine
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify): Worker Representation ☐ None
K: Is there any night production work at the site?	∑ Yes □ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No If yes approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No If Yes approx. % of workers
N: Were all site provided accommodation buildings included in this audit	 ∑ Yes ☐ No If No, please give details



	Audit Parameters							
A: Time in and time out	Day 1 Time in: 08.45 Day 1 Time out: 18.15	Day 2 Time in: Day 2 Time out:	Day 3 Time in: Day 3 Time out:					
B: Number of auditor days used:	1 MAN DAY (1 Auditor)	(1 Day)						
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other							
D: Was the audit announced?	Announced Semi – announced: Window detail: weeks Unannounced							
E: Was the Sedex SAQ available for review?	Yes No If No, why not: The firm did not prepared SAQ for review.							
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If Yes , please capture detail in appropriate audit by clause							
G: Who signed and agreed CAPR (Name and job title)	Erkan Caliskan-Factory manager							
H: Is further information available (If yes please contact audit company for details)	☐ Yes ☑ No							
I: Previous audit date:	13.03.2018							
J: Previous audit type:	SMETA / Periodic							
K: Were any previous audits reviewed for this audit	⊠ Yes □ No □ N/A							
Audit attendance	Management	Worker Representativ	res					
	Senior management	Worker Committee representatives	Union representative:					
A: Present at the opening meeting?		⊠ Yes □ No	☐ Yes ☐ No					
B: Present at the audit?			☐ Yes ☐ No					

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C: Present at the closing meeting?	⊠ Yes	□No	⊠ Yes	□No	Yes	⊠ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There was no	o Union a	t site.			



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

Worker Analysis									
		Local			Migrant*			Total	
	Permanent	Temporary	Agency	Permanent	Temporary	emporary Agency		iolai	
Worker numbers – Male	52	0	0	0	0	0	0	52	
Worker numbers – female	46	0	0	0	0	0	0	46	
Total	98	0	0	0	0	0	0	98	
Number of Workers interviewed – male	6	0	0	0	0	0	0	6	
Number of Workers interviewed – female	4	0	0	0	0	0	0	4	
Total – interviewed sample size	10	0	0	0	0	0	0	10	

A: Nationality of Management	Turkish
B: Nationality of workers Please add more rows as applicable	Countries: Country 1: Turkey Country 2: Country 3:
C: For the majority nationality of workers:	Nationality 1 approx % total workforce 100 Nationality 2 approx % total workforce Nationality 3 approx % total workforce
D: Worker remuneration (management information)	

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100 % monthly paid
______% other
If other, please give details



Worker Interview St	ummary	
A: Were workers aware of the audit?	∑ Yes □ No	
B: Were workers aware of the code?	☐ Yes ☐ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 Group of	4 Individuals
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 3	Female: 3
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes □ No If no, pleas	e give details
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No	
G: In general, what was the attitude of the workers towards their workplace?	Favourd Non-fav	vourable
H: What was the most common worker complaint?	No specific	complaint heard
I: What did the workers like the most about working at this site?	Payment o	n time, work is defined
J: Any additional comment(s) regarding interviews:	N/A	
K: Attitude of workers to hours worked:	Indifferent	
L. Is there any worker survey information available?		
☐ Yes ☑ No If yes, please give details:		
M: Attitude of workers: (Include their attitude to management, workplace, and the interview procincluded) Note: Do not document any information that could put workers of		e and negative information should be
Attitude of workers to the audit was indifferent. They stated t defined, everyone knows their duty so that there is work order.		

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have personal or work related problems, they can easily refer these to their section chief or worker representative, or sometimes directly to the managers, which, they think, are considered and solved.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Auditor interviewed with worker representative Mrs. Zeynep Dursun. Conversation with her allowed auditor to have a better understanding of the workplace.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

Factory Manager Erkan Caliskan was extremely helpful and transparent to the audit process. He allowed auditor to access every part of the factory.

Audit Results by Clause

OA: Universal Rights covering UNGP

(Click here to return to NC-table)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: The firm has social policy, and along with the ETI Base Code they were hang on the notification board. The designated person responsible for implementing standards concerning human rights is Mrs. Zekiye Yigit, HR Responsible. The firm has transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisal towards the reporter.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Social Policy and signed ETI Base Code of the firm, document review, management declaration, worker representative declaration, employee interviews and site tour.

Any other comments: N/A

A: Policy statement that expresses commitment to respect human rights?	Yes No Please give details (mainly applicable for the parent company): Human Rights Policy and Procedures were available.
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	∑ Yes ☐ No Please give details:

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	Name: Mrs. Zekiye Yigit Job title: HR Responsible	
C: Does the businesses have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No Please give details: Open Dod Complaint Box, Grievance Me	
D: Does grievance mechanism meet with UNGP requirement of e.g. (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)?	Yes No If no, please give details:	
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No Please give details: Workers in the HR Personnel Files are kep designated HR Personnel can	t confidential and only
Findi	ngs: None	
Finding: Observation Company NC Description of observation: None		Objective evidence observed: None
Local law or ETI/Additional elements / customer spe	ecific requirement: N/A	
Comments: None		

Good examples observed: None	
Description of Good Example (GE): None	Objective Evidence Observed: None

Audit company: TÜV Rheinland Turkey



Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	Last year: 2018 11 %	This year: 2019 3.88 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	3.88 %	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	Last year: Not Provided	This year Not Provided
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	Not Provided	Not Provided
E: Are accidents recorded?		
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	Last year: Number: Not Provided	This year: Number: Not Provided
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	Not Provided	Not Provided
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	Last year: Not Provided	This year: Not Provided
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	6 months 0 % workers	12 months 0 % workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	6 months 0 % workers	12 months 0 % workers

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OB: Management system and Code Implementation

(click here to return to NC Table)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.

0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with

0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: Mrs. Zekiye Yigit / HR Responsible is responsible for the implementation of the Code. ETI Base Code, is hanged on the notification board for the employees. The work instructions, timetable and emergency instructions were available. The firm is operating legally with the correct business licences and permissions. Land right permissions and related documentation is available.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Business Opening and Operating Permit
- 2. Signed ETI Base Code available on the notification board
- 3. Company Social Policy and Procedures

Any other comments: N/A

Management	Systems:
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☐ Yes ☑ No Please give details:
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No Please give details: A social compliance policy and procedure established that reduce the risk of forced labour, child labour, discrimination, harassment and abuse issues were taken.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Social compliance rules was announced to the employees via notice board
D: Have managers and workers received training in the standards for forced labour, child labour,	☐ Yes ☑ No

Date: 06.05.2019

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discrimination, harassment & abuse?	Please give details: Training in these topics are not available.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No Please give details:
F; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	☐ Yes ☑ No Please give details:
G: Is there a Human Resources manager/department? If Yes, please detail.	 ☐ Yes☐ NoPlease give details: There is HR DepartmentResponsible; Zekiye Yigit.
H: Is there a senior person /manager responsible for implementation of the code	Yes No Please give details: Mrs. Zekiye Yigit is responsible for the implementation of the Code.
I: Is there a policy to ensure all worker information is confidential	Yes No Please give details: It is written in the employment contracts and ethical behaviour policy.
J: Is there an effective procedure to ensure confidential information is kept confidential	Yes No Please give details: Only designated HR Personnel can access HR Employee Files.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No Please give details: Risk assessment does not include policy effectiveness.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No Please give details: The facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No Please give details: There is no code that require labour standards of its own suppliers.
Land rig	hts



N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No Please give details: Building Registration Letter: 40LD3B28, 07.07.2018
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No Please give details: Building Registration Letter ensures that systems are in place.
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No If yes, how does the company obtain FPIC:
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Please give details: Building Registration Letter proves that compensation is in place.
R. Does the Facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No Please give details: There is no consideration of specific land acquisition.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No Please give details: There is not any evidence of illegal appropriation of land

Non-compliance: 1. Description of non-compliance: Although the firm has social policy and signed Objective evidence ETI Base Code hanged on the notification board employees are not aware of **observed:** Observed the company social policies and ETI Base Code Requirements. through employee interviews and worker □ NC against ETI/Additional Elements ■ NC against Local Law representative interview ☐ NC against customer code: Local law and/or ETI requirement: This violated SMETA Measurement Criteria Clause 0.B.9: ETI Base Code or client specific codes have been communicated to on-site workers including, local labour laws/labour rights and how this has been done e.g. posters, worker trainings etc. (In cases where literacy level is low, what method of communication is used). Recommended corrective action: The firm shall ensure that ETI Base Code Requirements are shared with employees through trainings in order to ensure that employees are aware of the Code Requirements and Company Social Policies.

2. Description of non-compliance: There are no systems in place to monitor site's own suppliers against social standards.	Objective evidence observed:
NC against ETI/Additional ElementsNC against Local LawNC against customer code:	Observed through document review and management declaration.
Local law and/or ETI requirement: This violated SMETA Measurement Criteria 0.B.10-11: The site shall "Establishes what action is taken to communicate and implement the code in its own supply chain e.g. to raw material suppliers." and "the site has a list of subcontractors (where relevant) and has communicated /monitored labour standards at these subcontractors.	
Recommended corrective action: The firm shall have a system in place to monitor site's own suppliers against social standards	

	Observation: None		
Description of observation: None Local law or ETI requirement: N/A Comments: None	Objective evidence observed: None		

Good Examples observed: None	
Description of Good Example (GE): None	Objective evidence observed: None

1: Freely Chosen Employment

(Click here to return to NC-table)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: During this audit 10 (ten) worker's files were sampled and found that the factory does not hold any original documents such as official ID cards, educational certificates, etc. Factory management directly recruited all workers. According to workers' information, workers can move freely inside the work premises without any restriction to toilets or breaks. There is no forced, bonded or involuntary prison labour at the site.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through Policy documents, Personnel files (10 samples), Management Declaration, Worker Contracts and Worker interviews

Any other comments: N/A

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No If yes, please give details and category of workers affected:
C: Is there any evidence of retention of wages /deposits	Yes No If yes, please give details and category of workers affected:
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No Please describe finding: Workers can freely terminate the employment.
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there is a published 'modern day slavery statement.	☐ Yes ☐ No Please describe finding: ☐ Not applicable



G: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No Please describe finding: It was verified through employee interviews that workers can leave the site freely at the end of the work day.		
H: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	☐ Yes ☐ No If yes, please give details and category of workers affected: ☑ Not applicable		
I: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	☐ Yes ☐ No Please describe finding: The site is operating within the law, it is not applicable for the site.		
Non-compliance: None			
1. Description of non-compliance: None NC against ETI NC against Local Law: NC against customer code: Local law and/or ETI requirement: N/A		Objective evidence observed: None	
Recommended corrective action: None			
Observation: None			
Description of observation: None	Observation, Notice	Objective evidence	
Local law or ETI requirement: N/A		observed: None	
Comments: None			
		L	
Good Examples observed: None			
Description of Good Example (GE): 1	None	Objective evidence observed: None	

2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: There is no Union on site. However, workers can freely join in trade unions. There is a worker representation on site and during the audit, auditor have interviewed with Mrs. Zeynep Dursun. Worker representative. It was understood and concluded that worker representatives are not discriminated against their role and can freely function their responsibility in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through worker representative interview, employee interviews and management declaration.

Any other comments: N/A

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify) Worker Representation ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No Describe: Open door policy, wish and complaint box



	Is there evidence of free elections? Yes No		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No Details: The firm provides facilities to allow the worker representatives to conduct their business.		
F: Name of union and union representative, if applicable:		Is there evidence of free elections? Yes No N/A	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker Representatives	Is there evidence of free elections? Yes No N/A	
H: Are all workers aware of who their representatives are?	⊠ Yes □ No		
I: Were worker representatives freely elected?	⊠ Yes □ No	Date of last election: 24.04.2019	
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: Zeynep Dursun, worker representative was interviewed.		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Worker representative Zeynep Dursun is also member of Disciplinary Board. Last meeting date is 02 May 2019.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		
If Yes , what percentage by trade Union/worker representation	% workers covered by Union CBA% workers covered by worker rep CBA		
If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☐ No		

Audit company: TÜV Rheinland Turkey Report reference: CA.2019/015 Date: 06.05.2019



Non-compliance: None		
1. Description of non-compliance: None NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: None	
Local law and/or ETI requirement: N/A		
Recommended corrective action: None		
Observation: None		
Description of observation: None	Objective evidence	
Local law or ETI requirement: N/A	observed:	
Comments: None		
Good Examples observed:		
Description of Good Example (GE): None	Objective evidence observed: None	

3: Working Conditions are Safe and Hygienic

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: In order to ensure that safe and hygienic working environment is present at the factory, in addition to the risk analysis; periodical inspection records of pressured equipment, health check reports, electricity grounding records, health & safety training records, first aid trained workers' certificates, hygiene certificates of the kitchen personnel, fire equipment control records, fire evacuation drills and training records, fire alarms, internal ambient measurements and etc. were checked.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Risk Analysis latest review date is 26.04.2019

Emergency Action Plan is dated 26.04.2019

Latest Internal Ambient Measurements were done in 08.04.2019

Hygiene certificates are available for the kitchen staff.

First Aid Certificate numbers are sufficient and available.

Periodic inspection records of pressured equipment and lifting equipment are valid, dated 02.05.2019.

The factory has 1 contracted workplace doctor, contract date is 15.04.2019

There is 1 OHS Specialist, contract date is 15.04.2019

Fire equipment controls are available and latest Fire Safety Training was given on 30.04.2019

Any other comments: N/A

⊠Yes
 □ No
Please give details: Policies and procedures are available and these are communicated to workers during orientation.



	⊠Yes
B: Are the policies included in workers' manuals?	□No
	Please give details:
C: Are there any structural additions without required permits/inspections	Yes
	⊠No
(e.g. floors added)?	Please give details: There are no structural additions without permits/inspections.
D: Are visitors to the site informed on	Yes
H&S and provided with personal protective equipment	⊠ No
рготестіче ефорттетт	Please give details: Auditor provided PPE during the site tour.
E: Is a medical room or medical facility	Yes
provided for workers?	⊠ No
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	Please give details: Although there is a defined room for medical room, it is empty and not ready for use.
	⊠ Yes
F: Is there a doctor or nurse on site or there is easy access to first aider/	□No
trained medical aid?	Please give details: First aiders are available and there is a contracted workplace doctor.
	⊠Yes
G: Where the facility provides worker transport - is it fit for purpose, safe,	□No
maintained and operated by competent persons e.g. buses and other vehicles?	Please give details: The transportation is fit for purpose.
	⊠Yes
H: Is secure personal storage space provided for workers in their living space and is it fit for purpose?	□No
	Please give details: Dressing rooms are available and it is fit for the purpose.
	Yes
I: Are H&S Risk assessments conducted (including evaluating the arrangements	⊠No
for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Please give details: Risks identified in the risk assessment were eliminated properly and OHS expert of the company followed potential risks regularly.

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J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources? K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	☐ No Please give details: Environmental PermitelA is available, dated 22.04.2019. ☐ Yes ☐ No Please give details: No process was observironment in the company.	
	Non–compliance: 5	
Description of non-compliance: Fire trons not cover all employees in the firm.	nining in the firm dated 30.04.2019 does	Objective evidence observed-1:
NC against ETI NC against Local law and/or ETI requirement In accordance with regulations based or Art 13/1: In order to monitor and verify the emergency plan; drills should be perform reviewed in order to take corrective and include the date of the drill, observed de regarding those deficiencies should be p In accordance with the Regulation on Pro (19.12.2007), ARTICLE 129- (1) Personnel of civil defense organizations are used in the extinguishing, rescue of life and property, brigade and organization in the responsite supervisor and the exercises and knowled and other officials in the building will be a fire extinguishers and materials and how there is at least one extinguishing and every some and extinguishing and extin	e feasibility on each step of prepared ed at least once a year, audited and preventative actions. Reports which ficiencies and corrective actions repared. Otection Of Buildings Against Fire f emergency teams; the firefighting and e areas of fire protection, fire first aid activities, cooperation with fire bility of the building owner, manager or dge and skills are increased. The crew given practical training on how to use to get to the fire as soon as possible.	Observed through document review, worker interviews and management declaration
This violated SMETA Measurement Criteric working environment shall be provided, be knowledge of the industry and of any spetaken to prevent accidents and injury to occurring in the course of work, by minim practicable, the causes of hazards inheres.		
Recommended corrective action: The factory covers all employees in the firm.	ctory snall ensure that tire training	
2. Description of non–compliance: The mass emergency exit gate is a shutter gate, not comply with the local regulations.	•	Objective evidence observed-2:
⊠ NC against ETI ⊠ NC against Lo	ocal Law 🔲 NC against customer	Observed through site



code:

Local law and/or ETI requirement: "In accordance with the Regulation on Protection of Buildings against Fire (19.12.2007), Art 47, (1) the net width of the evacuation exit door cannot be less than 80 cm and it height cannot be less than 200 cm. The revolving doors and turnstiles cannot be accepted as evacuation exit doors.

- (2) The evacuation exit doors should be opened outside if there are more than 50 persons in the place. They should not be locked and should be opened manually
- (3) The evacuation exit doors should not infiltrate the smoke and fire resistant at least 60 minutes if it is serving less than 4 floors and at least 90 minutes if it serving more than 4 floors.
- (4) The width of one wing doors cannot be less than 80 cm and more than 120 cm.
- (5) All evacuation exit doors opening safe place at the ground level and if there are more than 100 persons in one floor, evacuation exit stairs, evacuation corridors and fire safety hall doors should be opened outward without using door
- (6) The doors should be opened by using at most 110 N force

In accordance with The Turkish Regulation on the Health and Safety Measures Taken for the Buildings and Their Additions (17.07.2013), Appendix I Art 10 - c the railing system doors or turnstiles cannot be accepted as evacuation exit doors, emergency exit doors should be opened outwards to ensure employees can open and arrive easily."

This violated SMETA Measurement Criteria 6.0, Article 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

Recommended corrective action: The factory shall ensure that the main entry gate that has been identified as emergency exit gate shall comply with the regulations.

3. Description of non-compliance: The internal emergency exit route through stairs inside the building are not marked and secondary sourced lightening unit is not available.

NC against ETI code:

Local law and/or ETI requirement: In accordance with the Regulation on Protection Of Buildings Against Fire (19.12,2007), Art 72, (8) Battery operated lights should be placed along the evacuation stairs of buildings positioned at 1st and 2nd degree earthquake risk zones

This violated SMETA Measurement Criteria 6.0, Article 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably

tour

Please look at photo report number 18

Objective evidence observed-3:

Observed through site tour

Please look at photo report number 16

practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action: It is recommended that battery operated lights should be provided above all emergency exit routes, and emergency exit routes shall be marked.	
4. Description of non-compliance: The production sections in each floor have emergency exit gates that are sliding glass doors, which does not comply with the local law.	Objective evidence observed-4:
NC against ETI	Observed through site tour
Local law and/or ETI requirement: "In accordance with the Regulation on Protection of Buildings against Fire (19.12.2007), Art 47, (1) the net width of the evacuation exit door cannot be less than 80 cm and it height cannot be less than 200 cm. The revolving doors and turnstiles cannot be accepted as evacuation exit doors. (2) The evacuation exit doors should be opened outside if there are more than 50 persons in the place. They should not be locked and should be opened manually (3) The evacuation exit doors should not infiltrate the smoke and fire resistant at least 60 minutes if it is serving less than 4 floors and at least 90 minutes if it serving more than 4 floors. (4) The width of one wing doors cannot be less than 80 cm and more than 120 cm. (5) All evacuation exit doors opening safe place at the ground level and if there are more than 100 persons in one floor, evacuation exit stairs, evacuation corridors and fire safety hall doors should be opened outward without using door bars. (6) The doors should be opened by using at most 110 N force In accordance with The Turkish Regulation on the Health and Safety Measures Taken for the Buildings and Their Additions (17.07.2013), Appendix I Art 10 – ç the railing system doors or turnstiles cannot be accepted as evacuation exit doors, emergency exit doors should be opened outwards to ensure employees can open and arrive easily." This violated SMETA Measurement Criteria 6.0, Article 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing	Please look at photo report number 17
knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action: The firm shall ensure that emergency exit gates are in compliance with the regulations.	
5. Description of non-compliance: The medical room in the building is not available for use.	Objective evidence
NC against ETI	observed-5: Observed through site



Local law and/or ETI requirement: "In accordance with regulation based on Occupational Health and safety services (29.12.2012); Art 10-(2) Below conditions should exist at common health and safety unit which is founded by the employer;

b; There should be a room for the OHS expert and a medical treatment room for the jobsite doctor which both are not less then eight square meters and a first aid / emergency service unit which is not under 12 square meters. There should be separate rooms which have the same conditions for full-time jobsite doctors and full time OHS experts

In accordance with regulation based on Occupational Health and Safety Services (29.12.2012); Art-11

(2) Employer, where more than 50 workers present in the company a) Provides totally 2 rooms to jobsite doctor and allied health personel and OHS

This violated SMETA Measurement Criteria 6.0, Article 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

Recommended corrective action: The firm shall ensure that necessary arrangements regarding the preparation of medical room shall be concluded in accordance with the regulations.

tour and management declaration

Observation: 1

Description of observation: During the audit date, fire alarm maintenances and instalments were being under check. The auditor monitored and recorded that fire alarm is active (in the third floor) but the alarm system was not fully ready by the time of the audit.

Local law or ETI requirement: N/A

expert no fewer that 8 square meters

Recommended corrective action: The firm shall ensure that fire alarm maintenance and instalments check shall be finalized and alarm system is fully ready in the building.

Objective evidence observed:

Observed through site tour and management declaration

Good Examples observed: None

Description of Good Example (GE): None

Objective Evidence
Observed: None

4: Child Labour Shall Not Be Used

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: In order to ensure that no child worker is employed at the site, the firm verifies ages of the workers by checking the official documents of the employees. These documents are copied and kept in HR Personnel files. During the audit, the auditor verified 10 workers personnel files by reviewing the ages of the workers, through firm employee list, HR files, contracts and health reports. According to the age documentation of the employees, no child labour was found. The youngest worker's name is F.S., was born on 02.08.2002 and started working in the firm on 25.04.2019., and he was 16 when started working with the firm.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through document review (Personnel list, HR Files, contracts and health reports), worker interviews and management declaration.

A: Legal age of employment:	Completed 15
B: Age of youngest worker found:	16
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No
D: % of under 18's at this site (of total workers)	1 %
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	☐ Yes ☐ No If yes, please give details



Non–compliance: None	Non-compliance: None		
Description of non-compliance: None NC against ETI	Objective evidence observed: None		
Local law and/or ETI requirement: N/A			
Recommended corrective action: None			
Observation: None			
Description of observation: None	Objective evidence observed: None		
Local law or ETI requirement: N/A	Observed. None		
Comments: None			
Good Examples observed: None			
Description of Good Example (GE): None	Objective Evidence Observed: None		

5: Living Wages are Paid

[Click here to return to NC-table]
[Click here to return to Key information]

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: During this audit, 10 payroll records of 3 different months, 30 payroll records in total (March 2019-latest paid, January 2019 and October 2018) were sampled to evaluate the wages and compensation status of the factory. A review of pay records yielded that the legal minimum wage was granted for all workers. According to provided records, monthly wages were paid in monthly rate latest on the 10th of each month through bank transfer.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Time records and payroll review, document review (Leaves, insurance premiums, pay slips, taxes), worker interviews and management declaration.

Non-compliance: None		
1. Description of non-compliance: None	Objective evidence	
NC against ETINC against Local LawNC against customer code:	observed: None	
Local law and/or ETI requirement: N/A		
Recommended corrective action: None		

Description of observation: Description of observation: Because of the fact that the time keeping mechanism (finger scanner/electronic card reader) is not ready in the new building, employees are keeping and signing timesheets manually. Therefore, in the month March, no certain information regarding timekeeping can be concluded.

Local law or ETI requirement: N/A

Comments: The factory shall start using the electronic time keeping mechanism for better and reliable records.

Good Examples observed: None		
Description of Good Example (GE): Free lunch and transportation is provided to the employees.	Objective Evidence Observed:	
	Verified through site tour, worker interviews and management declaration	

Summary Information

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hours per week for adults 40 hours for the workers between 15 – 18 years old.	45 hours per week for adults 40 hours for the workers between 15 – 18 years old.	☐ Yes ⊠ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 270 hours per year, 11 hours per day	3 hours per day 10 hours 30 minutes per week 24 hours 45 minutes per month	☐ Yes ☑ No
C: wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 2.558,40 TL/Month (Gross), 2020,90 TL (Net) Since January 2019	Legal minimum: 2.558,40 TL/Month (Gross), 2020,90 TL (Net) Since January 2019	☐ Yes ☑ No

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D: overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 150% of hourly wage for each working practice duration over 45 hours/week. 200% for holiday work and national- religious holidays	150% of hourly wage for each working practice duration over 45 hours/week. 200% for holiday work and national-religious holidays	☐ Yes ⊠ No
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Wages analysis: (Click here to return to Key Information)			
A: Were accurate records shown at the first request?	∑ Yes ☐ No		
If No , why not?			
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	30 payroll records records from Janu	sit, 10 payroll records of 3 different months totally reviewed – 10 records from March 2019, 10 lary 2019, 10 records from October 2018 to les and compensation status of the factory.	
C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☑ No	If Yes , please give details:	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	If No , please give details:	
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☑ Meet ☑ Above	Lowest actual wages found: Note: full time employees and please state hour / week / month etc. 2.558,40 TL/Month (Gross) 2020,90 TL / Month (Net)	
F: Please indicate the breakdown of workforce per earnings:	Because that the firm massively employed new workers, January was taken as reference.	% of workforce earning under min wage 8_% of workforce earning min wage _92 % of workforce earning above min wage	
F: Bonus scheme found: Please specify details:	Bonus Scheme for Note: full time empetc.	und: ployees and please state hour / week / month	



	N/A		
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance deduction, income tax, stamp tax and unemployment benefit for insured workers		
I: Have these deductions been made? Please list all deductions that have/have not been made.	∑ Yes □ No	Please list all deductions that have been made.	 Social Insurance Income Tax Stamp Tax Unemployment Benefit Please describe: Legal deductions are made.
		Please list all deductions that have not been made.	1. 2. Please describe: N/A
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No		
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☐ Poor record keeping ☐ Isolated incident ☐ Repeated occurrence:		
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	∑ Yes □ No Please give details:		
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No Please specify amount/time:		
If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details:		
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☐ Yes ☐ No Please give details: There is no periodic review of wages.		



X Yes ☐ No O: Are workers paid in a timely manner in line with local law? X Yes P: Is there evidence that equal rates are being paid for equal work: □ No Please give details: It was verified through worker interviews, document review and management declaration Q: How are workers paid: _ Cash Cheque Bank Transfer Other If other, please explain: It was verified through worker interviews, document review and management declaration

6: Working Hours are not Excessive

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: During the audit, it was found out that the working hours for the employees vary. Management and production staff (except knitting and garment) work between:

Monday to Friday, 08.45 to 18.30, with 2 15 minutes tea break at 10.00 to 10.15 and 16.00-16.15 along with 1 hour meal break between 12.30-13.30. Saturday is a half day work, from 08.45 to 12.30.

Garment Workers work between 08.30 to 18.30, with 2 tea breaks for 15 minutes at 10.00 and 16.00 along with 30 minutes meal break at 13.00. Garment workers do not work on Saturday.

For knitting section, there are 3 shifts; 07.00-15.00, 15.00-23.00 and 23.00-07.00 with 30 minutes of meal-rest break. Overtime is voluntary for all workers and compensated at premium.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through worker interviews, management declaration, worker representative interview and document review.



Non-compliance: None			
Non-compliance: None 1.Description of non-compliance: None NC against ETI NC against Local Law NC against customer code: Local law and/or ETI requirement: N/A Recommended corrective action: None		Objective evidence observed: None	
	Observa	tion: None	
Description of observat			Objective evidence observed: None
	Good Examples	s observed: None	
Description of Good Example (GE): None		Objective Evidence Observed: None	
Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)			
Systems & Processes			
A. What timekeeping systems are used: time card etc.	systems are used: manual hand signature for attendances until the electronic system will be available		
B: Is sample size same as in wages section? Yes No If no, please give details			
C: Are standard/contracted working hours defined in all	Yes □ No □	If NO, please give details ind of workers do NOT have sta contracts/employment agre Please give details:	ndard hours defined in



contracts/employme nt agreements? D: Are there any other Yes If YES, please complete as appropriate: ⊠ No types of contracts/employme \bigcap 0 hrs ☐ Part Other nt agreements used? time Variable hrs If "Other", Please define: ☐ Yes E. Do any If yes, please detail hours, %, types of workers ⊠ No standard/contracted affected and frequency working hours defined Please give details: N/A contracts/employme nt agreements exceed 48 hours per week? F: Are workers Please select all applicable: Is this allowed by local law? provided with at least \boxtimes 1 in 7 days \boxtimes Yes Пο 1 day off in every 7-2 in 14 days Пио day-period, or 2 in 14day-period? If 'No', please explain: Maximum number of days worked without a day off (in sample): 6 days Standard/Contracted Hours worked G: Were standard 7 Yes If yes, % of workers & frequency: working hours over 48 \square No hours per week found? Yes H: Any local If yes, please give details: ⊠ No waivers/local law or permissions which allow averaging/annualise d hours for this site? **Overtime Hours worked** I: Actual overtime Highest OT hours: 3 hours per day in March 2019 hours worked in 10 hours 30 minutes per week in March 2019 sample (State per 24 hours 45 minutes per month in March 2019 day/week/month)

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J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No		
K: Approximate percentage of total workers on highest overtime hours:	50%		
L: Is overtime voluntary?	∑ Yes ☐ No ☐ Conflicting Information	Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:	
		It was verified through worker interviews, employment agreement and management declaration	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	 ☐ Yes☐ No☐ N/A – there is no legal requirement to OT premium	Please give details of normal day overtime premium as a % of standard wages: 150% of hourly rate times how many hours in a day worked.	
N: Is overtime paid at a premium?	⊠ Yes □ No	If yes, please describe % of workers & frequency: Overtime is paid at premium for all workers.	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other	 No □ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) □ Collective Bargaining agreements □ Other 		
considerations? Please complete the boxes where relevant.	Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations?	☐ Overtime is voluntary ☐ Onsite Collective bargaining allows 60+ hours/week ☐ Safeguards are in place to protect worker's health and safety ☐ Site can demonstrate exceptional circumstances ☐ Other reasons (please specify)		
Please complete the boxes where relevant.	Please explain any checked other:	boxes above e.g. detail of consolidated pay / CBA or	



Q: Is there evidence ☐ Yes ⊠ No that overtime hours are being used for If yes, please give details: extended periods to make up for labour shortages or increased order volumes? ☐ Yes R: If sufficient workers cannot be hired, are ⊠ No new working time arrangements explored to ensure that overtime is the exception rather than the rule.

7: No Discrimination is Practiced

(Click here to return to NC-table)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: There was no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation. It was verified through worker interviews that there is no discrimination practised.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through document review, management declaration and employment interviews.

	-
A: Gender breakdown of Management + Supervisors (Include as one combined group)	Male:57 % Female_43 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	#: 12
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation access to training promotion termination or retirement

Professional Development	
A: What type of training and development are available for workers?	OHS Trainings, Orientation, First Aid trainings, Fire Safety Trainings



B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?		
	Non-compliance: None	
1.Description of non-compliance: None NC against ETI NC against Lc code:	ocal Law 🔲 NC against customer	Objective evidence observed: None
Local law and/or ETI requirement: N/A		
Recommended corrective action: None		
Observation: None		
Description of observation: None Local law or ETI requirement: N/A Comments: None		Objective evidence observed: None
Good Examples observed: None		
Description of Good Example (GE): None		Objective Evidence Observed: None

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8: Regular Employment Is Provided

(Click here to return to NC-table) (Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: The HR Department is responsible for the hiring process. There are no fees paid by workers during the recruitment process. There are effective management systems to ensure that employees are legally eligible for work. All employees are insured by national insurance system.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Personnel files and signed labour contracts were checked. It was verified through management declaration and worker interviews.



Non-compliance: None		
1.Description of non-compliance: None NC against ETI NC against Local Law NC against customer code: Local law and/or ETI requirement: N/A Recommended corrective action: None		Objective evidence observed: None
	Observation: None	
Description of observation: None Local law or ETI requirement: N/A Comments: None		Objective evidence observed: None
	Good Examples observed: None	
Description of Good Example (GE): None		Objective Evidence Observed: None
Responsible Recruitment		
All Workers		
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions? A: Were all workers presented with terms & Conditions presented Understood by workers Same as actual conditions Same as actual conditions If any are unchecked, please describe finding and specific category(ies) of workers affected:		g and specific
B: Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? Yes No If yes, please describe details and specific category (ies) of workers affected:		

C: If yes, check all that apply: [Any transport costs betw	d or processing fees odging costs after employment offer reen work place and home er commencement of employment ation fees
D: If any checked, give details:		
Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity		
A: Type of work undertaken by migrar workers:	There are no migrant v	vorkers on-board.
B: Migrant worker recruitment	·	untry recruitment agencies) used: de of local country) recruitment agencies
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?		Observations
D: Are any migrant workers in skilled, technical, or management roles	Yes No If yes number and exa	mple of roles:

Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal

workers)



NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	Yes No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – please give details
C: If any checked, give details:	

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	Names if available:	
B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No	
D: Is there a legal contract / agreement with all agencies?	Yes No Please give details:	
E: Does the site have a system for checking labour standards of agencies?	☐ Yes ☐ No	

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If yes, please give details.	Please give details:
Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,	
A: Any contractors on site?	Yes No If yes, how many contractors are present, please give details:
B: If Yes , how many workers supplied be contractors?	ру

Please describe finding:

Yes

_ No

C: Do all contractor workers understand

D: If **Yes**, please give evidence for contractor workers being paid per law:

their terms of employment?

8A: Sub-Contracting and Homeworking:

8A: Sub-Contracting and Homeworking

(Click here to return to NC-table)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: The firm has been working with 11 sub-contractors. These sub-contractors constitute %50 percent of the whole production of the firm. However, there are no systems in place to monitor site's own suppliers against social standards, as stated as a Non-Compliance in the Management Systems section.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): It was verified through document review and management declaration

If any processes are sub-contracted - please populate below boxes

ii dily plocesses die sub-collidcied – pledse populale below boxes		
Process Subcontracted	Knitting	Tricot
Name of factory	Duygu Triko Orme	Ak-Ay Triko Tekstil
Address	Bayrampasa, Istanbul	Gungoren, Istanbul
Process Subcontracted	Ironing Packaging	Tricot
Name of factory	Nobir I Itu Pakot	Taha Triko

1 10Cess subconfidered	II Offiling i ackaging	IIICOI
Name of factory	Nehir Utu Paket	Taha Triko
Address	Merter, Istanbul	Bahcelievler, Istanbul

Process Subcontracted	Tricot	Tricot
Name of factory	ENS Tricot	Enerji Tricot
Address	Gungoren, Istanbul	Gungoren, Istanbul

Details: N/A



Non-compliance: None		
1.Description of non-compliance: None NC against ETI/Additional Elements NC against customer code:		Objective evidence observed: None
Local law and/or ETI /Additional Eler	•	
	Observation: None	
Description of observation: None Local law or ETI/Additional elements requirement: N/A Comments: None		Objective evidence observed: None
	Good Examples observed: None	
Description of Good Example (GE): None		Objective Evidence Observed: None
Summary of sub–contracting – if applicable Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting		ed.
B: If sub-contractors are used, is there evidence this has been agreed with the main client? Yes No If Yes , summarise details: Although there is no certain agreement record, firm is known to be using sub-contractors.		
C: Number of sub- contractors/agents used:		
D: Is there a site policy on sub- contracting? Yes No If Yes , summarise details:		
E: What checks are in place to ensure no child labour is being used and work is safe? No certain checks are in place.		



Summary of homeworking – if applicable Not Applicable please x A: If homeworking is being used, is Yes there evidence this has been П No agreed with the main client? If Yes, summarise details: B: Number of homeworkers Female: Total: Male: C: Are homeworkers employed ☐ Directly If through agents, number of direct or through agents? ☐ Through Agents agents: Yes D: Is there a site policy on No homeworking? E: How does the site ensure worker hours and pay meet local laws for homeworkers? F: What processes are carried out by homeworkers? ☐ Yes G: Do any contracts exist for homeworkers? □ No Please give details: H: Are full records of homeworkers ☐ Yes available at the site? Пио



9: No Harsh or Inhumane Treatment is Allowed

(Click here to return to NC-table)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No Please give details: There is no channel available for reporting any violations to a third party.
B: If Yes , are workers aware of these channels and have access? Please give details.	
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	
D: Which of the following groups is there a grievance mechanism in place for?	
E: Are there any open disputes?	☐ Yes ☐ No If yes, please give details
F: Does the site encourage its business partners (e.g., suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. help lines or whistle blowing mechanism)	Yes No If no, please give details: There is no such encouragement.
G: Is there a published and transparent disciplinary procedure?	☐ Yes ☐ No If no, please explain



H: If yes, are workers aware of these the disciplinary procedure?	Yes No If no, please give details	
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?		
To complete 'current systems' Auditors examine understand, and record what controls and proce procedures are carried out, who is /are responsible for	Systems and Evidence Examined policies and written procedures in conjunction sesses are currently in place e.g. record what policie or the management of this item of the code. Evidence verbal evidence shown to support the systems.	s are in place, what relevant
Current systems: The auditor concluded that, there is no evidence of physical abuse, sexual or any kind of harassment, verbal abuse or intimidation. During the worker interviews, it was concluded that disciplinary actions are in place and employees are well aware of the procedures. Also, no evidence of harsh or inhumane treatment observed/heard. It was concluded that grievance mechanism is available for employees through wish and complaint box, open door policy and worker representatives.		
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):		
Details: It was verified through document review, worker interviews, worker representative interviews and management declaration.		
Any other comments: N/A		
	Non–compliance: None	
1.Description of non–compliance:		Objective evidence observed: None
☐ NC against ETI ☐ NC against Loc code:	cal Law NC against customer	observed: None
Local law and/or ETI requirement: N/A		
Recommended corrective action: None		
Observation: None		
Description of observation: None		Objective evidence
Local law or ETI requirement:N/A		observed: None
Comments: None		

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Good Examples observed: None	
Description of Good Example (GE): None	Objective Evidence Observed: None

10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: During this audit, 10 (ten) sampled workers employment files and contracts were reviewed and the terms and conditions were found as per law. All workers are local and there are no migrant workers. Employees are eligible for work, and the firm ensures that by checking the IDs of the employees prior to the employment. A copy of the ID is kept in HR personnel files, and national insurance starts on the date of employment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through document review, worker interviews, worker representative interview and management declaration.

·	<u> </u>	
Non–compliance: None		
Description of non-compliance: None NC against ETI/Additional Elements NC against customer code:	☐ NC against Local Law	Objective evidence observed: None
Local law and/or ETI /Additional Elements	requirement: N/A	
Recommended corrective action: None		
Observation: None		

Observation: None		
Description of observation: None	Objective evidence observed: None	
Local law or ETI/Additional Elements requirement: N/A		
Comments: None		



Good examples observed: None	
Description of Good Example (GE): None	Objective Evidence Observed: None

10. Other issue areas 10B2: Environment 2–Pillar

(Click here to return to NC-table)

To be completed for a 2-Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: There are no processes that can harm the environment. The firm has Letter of EIA available (22.04.2019), and the Environment Letter is recently applied but pending.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through document review and management declaration.

Non-compliance: None			
1.Description of non–compliance: None	Objective evidence observed: None		
☐ NC against ETI/Additional Elements ☐ NC against Local Law	observed. None		
Local law and/or ETI/Additional Elements requirement: N/A			
Recommended corrective action: None			
Observation: None			
Description of observation: None	Objective evidence observed: None		
Local law or ETI/additional elements requirement: N/A	observed. None		
Comments: None			



Good examples observed: None	
Description of Good Example (GE): None	Objective Evidence Observed: None

Photo Form







Emergency Assembly Point



Fire Hose



First Aid Kit



Smoke Detector



Emergency Evacuation Plan



Drinking Water



Eye Bath and Fire Extinguisher



Toilet









Fire Alarm Button

Production Site

Production Site





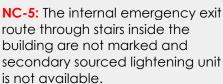


Production Site

Compressor Section

Production Section







NC-6: The production sections in each floor have emergency exit gates that are sliding glass doors, which does not comply with the local law.



NC-4: The main entry door, that has been identified as emergency exit gate is a shutter gate, does not open outwards which does not comply with the local regulations.



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Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP